



INQUIRY KIOSK TOTEM (Digital Signage)

SAT CK22IH

FEATURES

- ✓ Modern, elegant, lightweight design
- ✓ Ideal for queue management and control solutions.
- ✓ Compatible with queue management software
- ✓ Long-lasting multitouch screen technology.
- ✓ Fixed installation at strategic control points.
- ✓ Standard size, ideal with a 21" screen
- ✓ Ideal for heavy-duty 24/7 operation

DESCRIPTION:

SAT kiosks offer a comprehensive solution to optimize queue management and enhance the customer experience. This elegant floor-standing kiosk offers ideal compatibility with any queue management software using cutting-edge technology. Equipped with a powerful 1D/2D barcode reader, our totem ensures accurate, fast identification, streamlining the operation and assignment of personalized queue numbers. It also integrates a thermal receipt printer that generates detailed queue tickets, keeping customers informed at all times.

The SAT KT21 kiosk not only speeds up the waiting process but also displays digital content to promote your products and services, through its 21" high-resolution touchscreen.

With a modern, industrial design, built to the highest industrial quality standards, it's built to withstand continuous use in demanding commercial environments. Made with durable materials, this totem is designed to operate reliably 24 hours a day, 7 days a week.



Software compatibility: The SAT KT21 kiosk offers ideal compatibility with any queue management software or program built on Windows architecture.



Self-service: the ideal self-service solution for end users, for digital signage and information displays in malls, banks, and transit terminals.



Touch operation: interactive functionality through its industrial multitouch screen, built for high durability and resistance.



Peripherals: the queue management solution includes an integrated barcode reader and a thermal printer for issuing queue tickets.



Heavy-duty operation: a terminal built to work under the toughest conditions, for extended periods, 24 hours a day, 7 days a week.

MARKETS AND APPLICATIONS



Healthcare



Airports



Shopping malls



Transit terminals



Banking

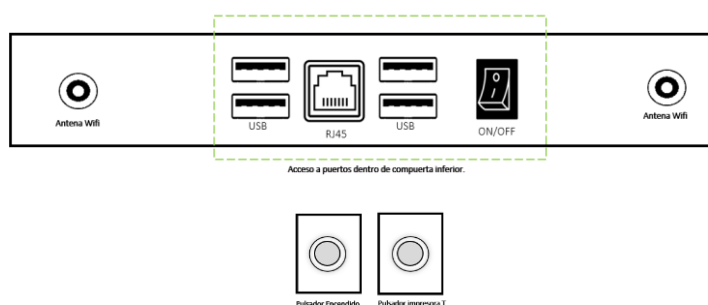


Education



SPECIFICATIONS		DESCRIPTION	
System	Processor	Intel® Core i5-6200U	Intel® Core i5-1135G7
	Generation	6th generation	11th generation
	Graphics	Intel® HD 520 Graphics	Intel® Iris® Xe Graphics
	Base clock speed	2.30 GHz	2.40 GHz
	Turbo clock speed	2.80 GHz Max	4.20 GHz
	Core count	2	4
	Thread count	4	8
	RAM	8GB RAM DDR3 1600 MHz (2x slots) up to 32GB	8GB RAM DDR4 3200 MHz (2x slots) up to 64GB
	Hard drive	128GB (optional 256GB) Mini-SATA SSD	256GB Mini-SATA SSD
	Cooling system	Heat dissipation (FAN)	Heat dissipation (FAN)
	Operating system	Windows 10/11, Linux (not included)	Windows 10/11, Linux (not included)
Screen / Touch	Display	Panel LCD Full HD	
	Size	21" (16:9)	
	Resolution	1920*1080 Mpx	
	Screen brightness	400 nits	
	Viewing angle	H:178° / V:178°	
	Response time	4-9 ms	
	Screen lifespan	50,000 hours	
Interface / Connectivity	Touchscreen	Infrared Multi-touch	
	Touch points	10-point touch	
	Ethernet	1x RJ45 10/100/1000 Mbps	
	Wifi / Bluetooth	WiFi 2.4GHz - 802.11n (External antenna)	
	Video output	N/A	
	USB	2x USB 2.0	
	COM	N/A	
	Audio	Speaker Audio (2x 4W)	
	RJ11	N/A	
	Power supply	AC 110V-240V, 50Hz/60Hz	
	Operating temp.	-10°C - 65°C, 10% - 90% RH	
General	Certifications	CE, FCC	
	Dimensions	1,130mm L x 500mm W x 400mm H	
	Weight	50.0 kg	
	Floor base	Rigid steel base	
Peripherals - Thermal Printer	Technology	Thermal head printing / 150 km per printhead	
	Resolution	8 dots/mm	
	Speed	250 mm/s	
	Paper width	58mm - 80 mm	
	Paper diameter	80 millimeters	
	Auto-cutter	Automatic cutter / Cap. up to 1,000,000	
Peripherals - Barcode Reader	Interface	USB Connection	
	Technology	1D - 2D (pdf 417 / OCR)	
	Resolution	1280 x 800 pixels	
	Reading speed	350 mm/s	
Peripherals - Card Reader	Interface	USB Connection	
	Standard	ISO/IEC 18092 NFC, ISO 14443 A/B, MIFARE®, FelCa	
	Frequency	13.56 MHz	
	Speed	Max speed (12 Mbps) up to 424 kbps	
	Distance	50 mm (depending on label type)	
	Interface	USB Connection	

Specifications are subject to change without notice. Please read the instruction manual carefully to ensure correct use of the equipment.





ELEGANT, ERGONOMIC DESIGN

An elegant, lightweight, ergonomic design with a new curved structure and mid-height profile, ideal for all types of users in self-service operations at hospitals and healthcare centers.

Its durable metal construction is built for demanding environments and 24/7 operation.

THERMAL PRINTER

Built into its structure, a thermal printing technology printer with an 80mm print width.

A fast printing technology with no consumables lets users print their receipt or queue ticket.



BARCODE READER

Built into its structure, an integrated 1D/2D barcode reader with omnidirectional scanning.

This type of scanner reads everything from standard barcodes to PDF417 codes and OCR text, ideal for scanning ID documents and passports.

PROXIMITY CARD READER

An integrated NFC card reader for kiosks, designed to offer maximum ease of use and compatibility.

Ideal for loyalty programs at large retail stores and supermarkets, this device allows for simple integration with software systems.

